

Oracle Utilities Customer Care and Billing Release 2.4.0

Utility Reference Model

3.3.6 Manage Service Agreement and Landlord
Agreement

December 2015

Oracle Utilities Customer Care and Billing Utility Reference Model 3.3.6, Release 2.4.0

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3.3.6 Manage Service Agreement and Landlord Agreement

This section provides a description of the “Manage Service Agreement and Landlord Agreement” business process, including:

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Brief Description

Business Process: 3.3.6 Manage Service Agreement and Landlord Agreement

Process Type: Process

Parent Process: n/a

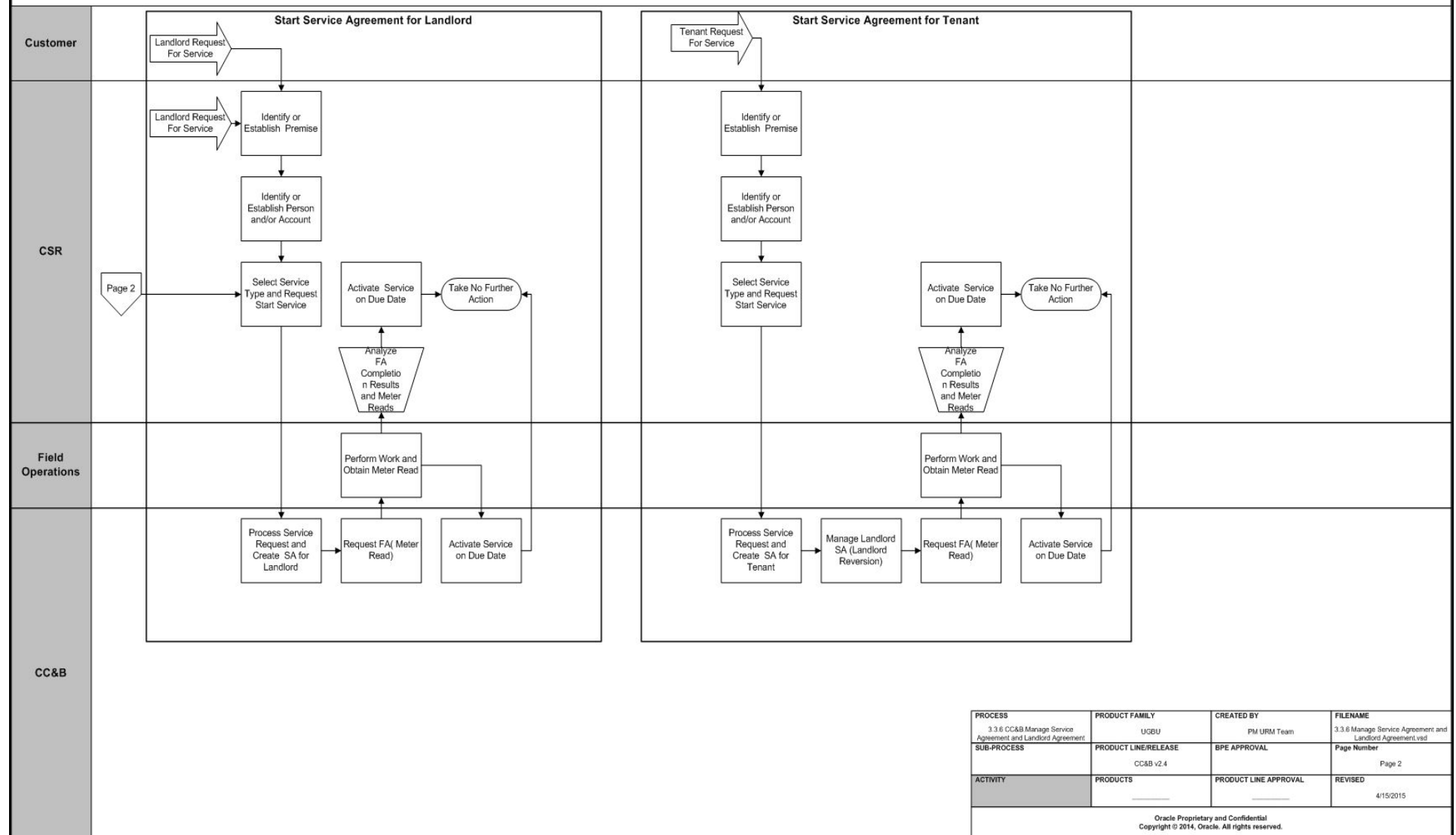
Sibling Processes: n/a

This business process describes business events that take place when Landlord associated with Property establishes relationships with Utility Organization. These relationships are documented in special service agreement that regulate landlord responsibilities in situations when rental property is vacant, occupied by tenant or service is transferred from tenant to tenant. This process also contains steps that represent typical Premise Management process.

Business Process Diagrams

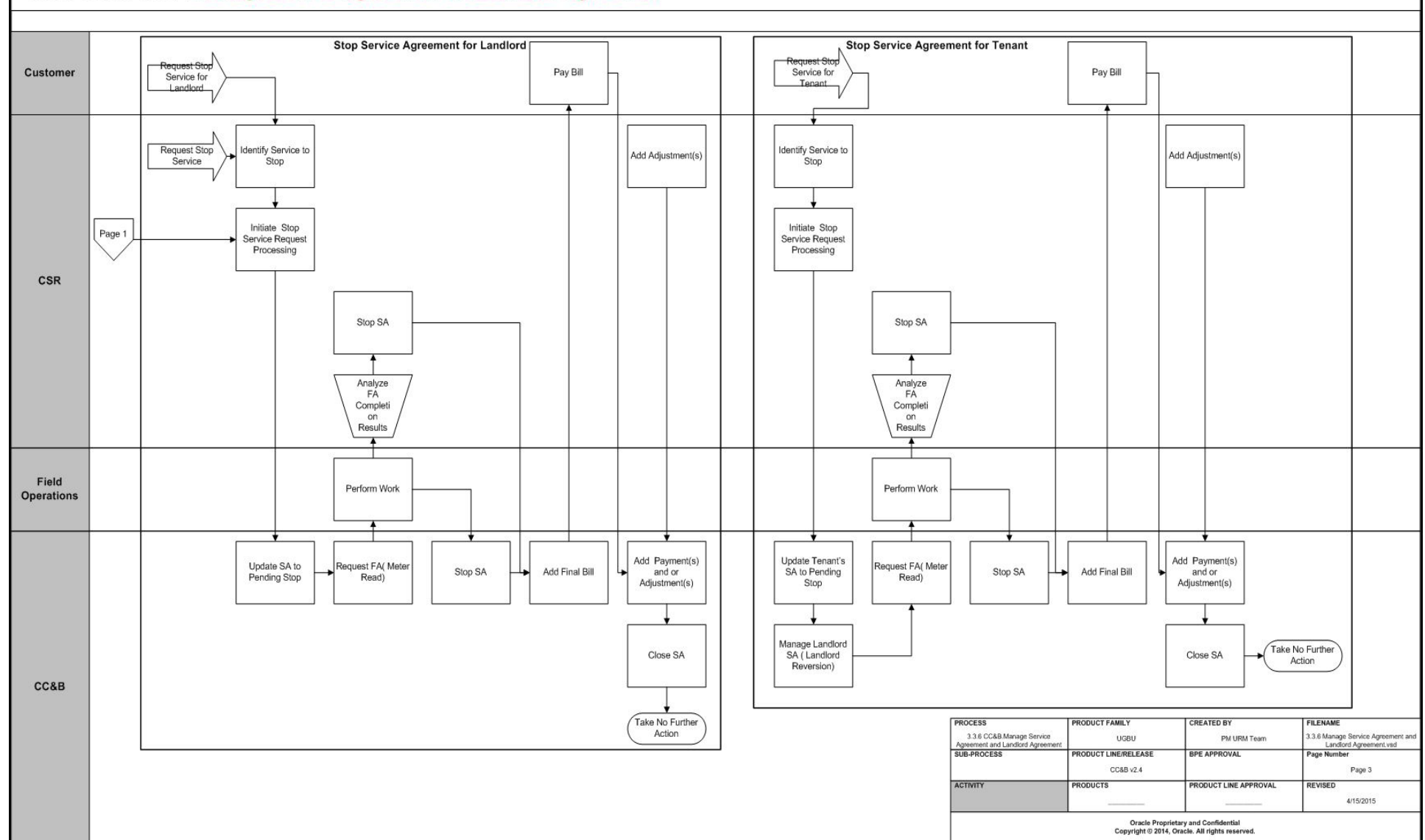
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3.3.6 CC&B v2.3.1 *Manage Service Agreement and Landlord Agreement*



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3.3.6 CC&B v2.3.1 *Manage Service Agreement and Landlord Agreement*



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